

# Newquay Safe Partnership Annual Evaluation Day Police Report 2012

## How we reduced crime by a quarter

**NEWQUAY SAFE**  
BE RESPONSIBLE / BE SAFE



**Devon & Cornwall Police**  
Building safer communities together

## **Crime Reduction**

By the end of the summer, on 31st August 2012, recorded crime in Newquay had fallen by some 24%, a reduction of over 400 offences compared to 2011. This occurred at a time when crime in our neighbouring towns was either rising or experiencing a smaller reduction.

In addition, recorded incidents of Anti Social Behaviour during summer 2012 had fallen to a recorded low of 240 incidents, compared to 356 during the summer of 2011.

## **Why has crime fallen this year?**

The working theory on why crime has fallen so sharply during 2012 centres on four areas:

1. Fewer tourists in Newquay
2. A result of the No Nonsense campaign championed by our Night Time Economy Team (NET)
3. A result of our glass attacks project
4. A result of Operation Adversary - including ID Scanners

## **Visitor numbers**

It has been widely reported that summer 2012 has been a bad year for the Newquay economy, with explanatory debate ranging from the poor weather and the recession to the London Olympics. What is clear is that less people visited Newquay during summer 2012.

This will have significantly contributed to the decrease in crime and incidents of Anti Social Behaviour. In future years as Newquay recovers, a rise in crime may be expected. However, our neighbouring towns, who operate under similar circumstances did not experience such a sharp fall in crime.

## **No Nonsense Campaign - Led by our Night Time Economy Team**

This campaign was launched in May 2011 and now operates every summer. The campaign is about low tolerance to anti social behaviour.

Officers are encouraged to deal with offenders early in the evening, in order to remove trouble makers from the resort at an early stage by either banning them from the town or by making arrests. Offensive clothing was banned, those wearing 'mankinis' were asked to cover up and those with offensive t-shirts (photographs or text) were asked to remove them or face arrest. The no alcohol zone in the town centre was robustly enforced and stag and hen parties engaged early in the evening.



During the summer of 2012, from 28th June to 1st September in the town centre at night the following activity took place:

- o 219 arrests
- o 54 banned from the town
- o 35 offensive clothing removed
- o 1,023 instances of alcohol poured away
- o 132 instances of alcohol seized from under 18s
- o 80 proxy IDs seized
- o 35 forged IDs seized
- o 40 PNDs
- o 134 Stop & Search

It is argued that this activity, made possible by the Night Time Economy Team (NET), significantly drove down the crime figures. Criminal damage reduced by 22% and violence with injury by 31%.

### No Nonsense Licensing

The low tolerance was also applied to licensed premises. During 2011/12, six licences were reviewed (two by Environmental health but joined by the police).



Premises	Reason	Result
Tall Trees	Noise (EHO led)	Reduction in hours and other conditions added.
Halos Lap Dancing club	Breach of conditions relating to lap dancing	Lap dancing licence revoked. Lap dancing closed down (remains as pub).
Koola Bar	Under age sales	Conditions added including ID Scanner.
The Beach	Glass attacks & underage on premises	Conditions added including ID Scanner & ban on glass bottles.
The Shack	Disorder	Licence revoked. Closed down.
Haloes Bar	Noise (EHO led)	Licence revoked. Closed down.

### Glass Attacks Project

This project was set up in May 2011, at which time there had been 44 glass attacks in the preceding two years. A 'glass attack' includes a 'glassing' or 'bottling' offence and also where someone is threatened with glassware.

It was quickly established that bottles (i.e. a beer bottle) cannot be made of toughened glass hence glass bottles will always present a reasonable weapon in the wrong hands.

Police presented their findings to Newquay Association of Licensed Premises (NALP) and asked that they only use toughened glassware and stop using glass bottles. Several premises agreed to use only toughened glassware and around six pubs added this to their licence under minor variation. However, only one premises wished to stop using glass bottles.

Throughout the project 'gentlemen's agreements' have been avoided and it is considered essential that any agreements are recorded as conditions on the licence. This means that the agreements will continue notwithstanding a change in management or a change in police leadership. Breaching any condition of a premises licence is an offence.

A policy was set that any premises in which there are two glass attacks in a rolling twelve month period would be considered for a full licence review. All premises were warned of this policy.

**Case Study** - Immediately, one nightclub was identified where several glassings had occurred. A meeting between the management and the police secured a minor variation submitted by the premises, adding a bottle ban to their premises. They were allowed to retain wine and champagne bottles as no attacks had been recorded with such bottles.

**Case Study** - Later in the year another night club suffered its second glass attack in twelve months and the management were asked to voluntarily ban glass bottles. They refused, promising to "fight this". The club was taken to full licence review. One week before the hearing, the premises offered to ban glass bottles and at the review this was placed on their licence.

**Case Study** - Since that time, following two glassings, another pub has voluntarily added to their licence a ban on glass bottles after 8pm. Furthermore, a new night club (the Library) has opened and only uses plastic bottles.

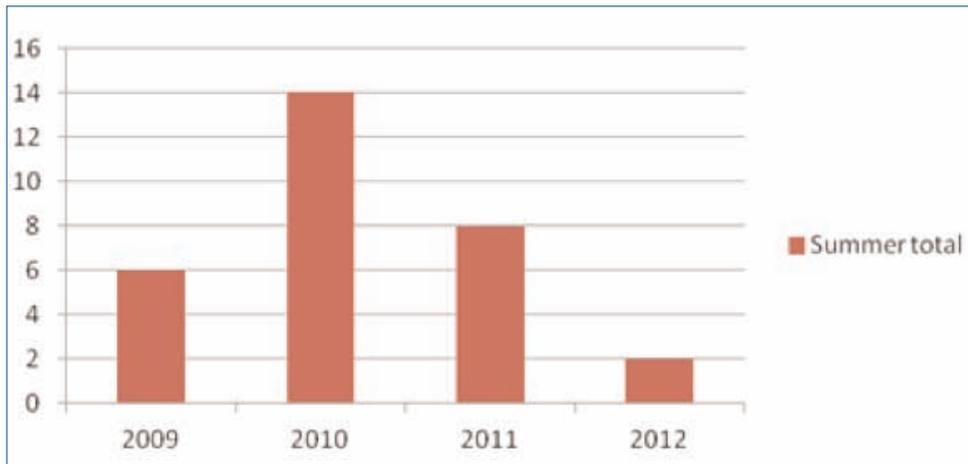
The latter cases demonstrate how premises are now aware that having glass bottles in their pubs and clubs at night is placing their licence at risk.

All staff, especially the NET and the street pastors, are briefed to pick up glass that had been discarded on the street.



As a result of this project, there were only two glass attacks during summer 2012, neither in a licensed premise. In another incident, a doorman was hit on the head with a plastic bottle - previously that would have resulted in a serious GBH but in this case there was no offence recorded.

### Glass attacks in Newquay per summer



### Operation Adversary - ID Scanners



Underage drinking is a national problem. However, each year thousands of under 18s travel to Newquay at the end of their GCSE exams, to celebrate finishing school. Around 4,000 visited during July 2012. Added to the local population of underage teenagers, this presents a challenge to the police and licensees in Newquay.

It is quick, easy and cheap to obtain a forged UK Driving Licence. Using the internet, it is possible to obtain a realistic looking licence for £20. As a result, Operation Adversary was set up in May 2011 to tackle the use of these licences.

Investigations quickly revealed that the forgeries originate from abroad. Unable to tackle the source, Newquay Police focused their efforts on prevention. The ethos of the operation is that it is better to prevent their use than prosecute. A media campaign was launched and flyers were printed and placed in caravans and bunk houses.

Door staff were trained to spot fakes and funding was obtained for UV torches, which were issued to door supervisors across the town.

Fake ID was of course still used, and during summer 2011 and 2012 combined, a total of 49 were seized. Several fraudulently altered passports were also found by door staff and in each case the offender arrested. All altered passports are returned to the UK Passport Office. Many offenders were either reprimanded, finally warned or subject to a restorative justice programme.

In addition to forged identification, Proxy-ID remains a challenge. Proxy-ID occurs when an underage drinker borrows the genuine identification of an older friend or sibling. Proxy driving licences are returned to the DVLA and Passports to the UK Passport Office. Door staff are proficient at comparing photographs against customers but a better solution was required.

## ID Scanners

During 2012 the police have introduced ID Scanners throughout Newquay. The scanners have a number of benefits:

- Share data on banned persons
- Allow doormen to issue 12 hour flash bans to all scanners in town
- Check identity documents for authenticity
- Check identity documents for double use



Taking each in turn, the details of persons banned by pub watch, bail conditions or ASBOs are added to the system. Each scanner cross references every ID scanned against the watch list and alerts door staff if the customer is banned.



If a person who was scanned causes trouble in the club, the door staff can scroll through the photographs, select the offender and issue a flash ban. This will be shared with all other premises in town, so that the trouble makers are not allowed in other premises within the project.

The scanner also checks for forgeries. This is particularly useful when foreign passports are presented, as door staff are generally unfamiliar with these.

Finally, the scanner checks for double use of the ID. This would prevent someone entering the club then obtaining a hand stamp and passing the same ID to an underage friend. Furthermore, if two people use different ID with the same details

(i.e. one has a driving licence the other a passport) then this will also be detected.

In the event of a major crime the police are also able to secure a list and photograph of anyone who was scanned entering the premise.

**Case Study - Two sisters.** Two sisters entered The Beach nightclub in July 2012. The eldest entered using her driving licence and this was scanned by the ID Scanner. The second, underage sister tried to enter using her sister's passport further down the queue. The scanner picked up "Double ID" and both were ejected. Police were called and the passport seized and returned to the UK Passport Office. Even the best door staff would not have been able to memorise all the names and spot this scam.

**Case Study - Big groups.** Berties night club is one of many who take ID from large groups of males. When a stag party or a military group enter the club, door staff will scan a range of IDs from the group. The group is told that their details are stored and will be handed to the police in the event of any bad behaviour. This provides an element of self policing within the group.

### How the scanners were deployed

The scanners have been deployed using a carrot and stick approach.

Problem premises that either failed an underage test purchase or had under-18s found within had a condition relating to the ID scanner either added at review, or by minor variation in order to avoid a review. Three nightclubs in Newquay fall into this category and under the conditions of their licence, must scan every customer who appears to be under 25 before permitting entry.

Other premises were offered £1,000 start up grants towards the cost of the scanner. This was drawn from the Home Office Crime Innovation Fund. In total, four premises signed up to the project as a result of the start up fund. These premises operate the ID Scanner voluntarily.

By the end of August 2012, seven premises are operating ID Scanners in Newquay. The remaining premises which are not fitted with a scanner are smaller pubs, but in time it is hoped that using either method, they will be persuaded to purchase a scanner.

Premises with ID Scanners			
Koola Bar	The Beach	Sailors	Berties
Central Inn	Walkabout	The Cribba	

During August 2012 the network of scanners in Newquay completed the following activity:

Conducted 42,131 scans

Identified 372 under aged customers

Identified 358 expired ID

Identified 242 banned persons

## Overview

The table below demonstrates the overview of recorded incidents in Newquay each summer since 2004. A significant decreasing trend of crime and disorder is noted, with 654 less crimes during summer 2012 than 2004.

Grey indicate that the information is unavailable.

	1st June - 31st August	2004	2005	2006	2007	2008	2009	2010	2011	2012
Crime	All crime	1224	1042	991	847	675	690	628	701	570
	Violence with injury, excl. domestic abuse	139	106	81	105	63	69	70	83	58
	Criminal damage	169	187	168	149	108	151	107	97	84
	D&D and S.5 POA crimes	58	76	75	83	67	76	55	63	132
	All proactive: D&D, Drunk, S.5 POA, S.4 POA, S.4a POA, Affray	78	83	85	95	82	90	70	86	156
Incidents*	All ASB incidents	700	723	758	695	676	665	582	409	286
	ASB incidents: noise, rowdy / inconsiderate behaviour; rowdy / nuisance neighbours; street drinking; street drinking with rowdy or nuisance behaviour	606	565	589	592	549	565	449	356	240
Banned	Number banned from town centre								104	54
Licensing	Number of under 18 test purchases passed								9	5
	Number of under 18 test purchases failed								1	1
	Number of prosecutions for proxy purchasing								8	0
	Number dealt with for fake ID								14	35
	Number dealt with for proxy ID									80
	Off licences fined for under age sale									
Other	Arrests in town centre								111	219
	Offensive clothing removed									35
	Streetsafe clients	85	133	162	46	116	180	213	186	149